

DGHS BRAC Sample Collection Booths | FAQs

Question: Where are the booths located?

Answer: A list of the booths' locations can be found in [BRAC's website](#) and social media platforms, as well as the Directorate General of Health Services (DGHS) website.

Question: How do I book an appointment?

Answer: Appointments can be scheduled online at <https://coronatest.brac.net/>. A limited number of tests can be scheduled each day. Walk-in tests for persons with COVID-19 symptoms are also available.

Question: How do I contact the booths?

Answer: For any queries related to the BRAC Shurokkha booths, please call the National Laboratory Call Centre at 333 or 16263. The call centre representatives, who also offer teleconsultation services, will be able to answer all queries related to the booths. The booths do not have individual telephone numbers.

Question: Can anyone get a test?

Answer: Anyone who has been referred by a registered physician, is experiencing COVID-19 symptoms, or has been in contact with a confirmed COVID-19 patient, is eligible to undergo the test. Symptoms are verified through a set of questions when a user is registering for online appointment.

Question: Do I need to pay?

Answer: The government has set a fee for sample collection tests. To have a test conducted at the sample collection booths, there is a fee of BDT 200. Read the circular from the government here:

<https://www.facebook.com/bd.gov.info/photos/a.287891065323361/713488486096948/?type=3&theater>

Question: When are the booths open?

Answer: The booths are open from 9:30am-12:30pm from Saturday-Thursday. Booths are closed on Fridays.

Question: Is there anything I need to do before or after sample collection, such as fasting?

Answer: There are no specific guidelines to maintain before or after sample collection. However, general safety precautions must be taken ie, wearing a face mask at all times and practicing social distancing of at least three feet while waiting in the queue.

Question: Which documents are needed for sample collection?

Answer: A national identification card (NID) or its photocopy must be presented on site. All prescriptions from any physician consulted must be presented in case of a referral.

In case of a follow-up sample collection for COVID-19, documentation/e-mail/SMS must be shown to present as proof of the follow-up test.

Additionally, a registration form needs to be filled out before the sample is collected. After the process is complete, a receipt will be provided by the booth technician.

Question: Are there any side effects of sample collection?

Answer: No side effects have been noted for the procedure until now. Slight discomfort may occur when taking the swab during collection.

Question: Can children submit samples at these booths?

Answer: Yes, children can submit samples as long as they have COVID-19 symptoms or have been in contact with a confirmed COVID-19 patient. Children under 18 must be accompanied by a parent or guardian who can provide all relevant information about the child.

Question: How long does it take to get reports?

Answer: The BRAC Shurokkha booths are responsible only for collecting samples and transferring them to the laboratories at Directorate General of Health Services. We do not have influence over the time taken to test samples and generate reports from the laboratories.

The laboratories' testing capacities are currently overwhelmed, resulting in some delay in delivering reports. The laboratories are working hard to resolve these issues.

Once we receive the test reports from the laboratories, we immediately send the results to the recipients via SMS.

Question: How long does the entire sample collection process take?

Answer: The sample collection takes five to seven minutes. The waiting time in the queue will be different for each booth location.

Question: Can a person visit these booths more than once?

Answer: Yes. It is advised to only get samples taken if one shows COVID-19 symptoms or has been in contact with a confirmed COVID-19 patient. Schedule an appointment online at <https://coronatest.brac.net/>.

Question: What happens at the booths?

Answer:

- People requiring sample collection are asked to stand in a queue in front of the booth, maintaining social distancing
- An assistant performs screening and verification of symptoms
- A token for the queue is issued, depending on the status of the assessment
- The individual's details are recorded in the government's server via a form and a receipt of acknowledgement is subsequently issued
- A lab technician takes a nasal swab
- The specimen is stored and transported to DGHS-assigned laboratories
- [RT-PCR](#) test is done on the collected specimen for COVID-19
- BRAC shares the test results with the individuals via text messages after getting the test result from the laboratory

Question: How many samples are collected by one booth per day?

Answer: In line with the guidelines from the Directorate General of Health Services, 15 samples are collected every day from a single booth. This may change on the decisions of the government or how the situation evolves in the future.

Question: Will I be informed even if the test result is negative?

Answer: Yes, BRAC will inform through a text message even if the result is negative.

Question: What are the reasons for the delay in getting the test results after sample collection?

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